

What I Do

Microsoft 365 support for growing businesses

I am Innocent Mojela. I have spent ten years keeping other people's IT running, mostly Microsoft 365, accounts and access. With Omnicore you deal with someone who knows your setup, not a call centre. Based in London, working with businesses anywhere.

01 EVERYDAY MICROSOFT 365 SUPPORT

Someone who owns your email, files and accounts day to day. New starters set up, leavers closed off properly, licences kept to what you actually use.

- Email, Teams, SharePoint and OneDrive looked after
 - Starters and leavers handled the same way every time
 - Licences reviewed so you stop paying for seats nobody uses
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02 KEEPING YOUR ACCOUNTS SECURE

The unglamorous work that stops a stolen password becoming a bad week: multi-factor set up properly, and access rules that fit how your team really works.

- Multi-factor authentication rolled out and kept working
 - Access rules that block the risky stuff, not your staff
 - Old accounts and stale access cleared out regularly
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03 AUTOMATING THE REPETITIVE STUFF

If a job gets done by hand every week, it gets scripted. And when something keeps breaking, it gets traced back to the real cause instead of patched again.

- Routine admin scripted so it runs on its own
- Recurring faults traced to the root and fixed for good
- Written up, so anyone can pick it up after me

I have supported a 300-person trading floor, a treasury software platform, a school across three sites and a fully remote workforce. Same job underneath: keep people working and stop the same problems coming back.

Numbers from real jobs

- 98%+ of agreed response times met
- 30% drop in things going down
- 20% faster to get problems resolved
- 60% more work getting done after replacing spreadsheets with a proper system
- 70%+ of the paperwork gone at a three-site organisation

THREE WAYS TO WORK TOGETHER

- Monthly support — agreed hours, a named contact, 30 days notice, no tie-in
- One-off project — fixed price agreed before anything starts
- Second opinion — a look over your setup, findings in writing, worst risks first

The bit you actually want to know

- Tied in? No. Monthly support runs month to month, 30 days notice.
- Insured? Yes. Professional indemnity and public liability, certificates on request.
- How soon? About a week from first call to starting.
- If you leave? Passwords, scripts and notes are yours and stay yours.

Get in touch through the website: omnicoreconsulting.co.uk

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